

Questionnaire to Assess Life Impact of Treatment by Intravitreal Injections (QUALITII): Development of a patient-reported measure to assess treatment burden of repeat intravitreal injections

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ABSTRACT

Objective To understand patient burden of treatment of repeated intravitreal injections (IVI) in the management of exudative retinal diseases.

Methods and analysis Participants were sampled from a large urban retina specialty practice in Houston, Texas, USA, based on history of ongoing receipt of IVI. The 50-item Questionnaire to Assess Life Impact of Treatment by Intravitreal Injections questionnaire was developed to evaluate the patient experience including discomfort, anxiety, inconvenience and satisfaction. Categorical principal components analysis (CATPCA) was performed to assess construct validity and internal consistency. A subset of these items was used to establish a measure of total treatment burden, referred to as the IVI Treatment Burden Score (TBS).

Results 142 patients participated in this study. CATPCA analysis revealed five dimensions of patient burden: disruption of normal routine or capacity, anxiety, frequency of visits, chronicity of disease and perceived treatment value or satisfaction. Together, these dimensions accounted for 67% of variance explained. Cronbach's alpha was 0.97. The most frequently cited cause of discomfort was the feeling after anaesthetic wore off. The most common source of anxiety was fear of injection and associated discomfort or pain. Regarding inconvenience, patients reported temporary postinjection debilitation, requiring an average of 8 hours for recovery per treatment. The most frequently identified sources of satisfaction were confidence in the provider or treatment and interactions with staff.

Conclusions Understanding and quantifying the patient burden associated with repeated IVI for exudative retinal diseases can reveal opportunities to improve delivery methods. The TBS could serve to inform strategies to maximise treatment adherence and optimise patient experiences.

INTRODUCTION

Over the last two decades, intravitreal injections (IVIs) have become one of the most common procedures performed in

Key messages

What is already known about this subject?

- ▶ Repeat intravitreal injections (IVIs) pose a substantial burden on patients, which may influence treatment adherence and thereby visual outcomes. To date, there are no validated tools that specifically emphasise the patient burden of treatment.

What are the new findings?

- ▶ We report the first phase of Questionnaire to Assess Life Impact of Treatment by Intravitreal Injections, a survey to evaluate the patient experience of receiving IVI. We present the Treatment Burden Score, a single score based on patient-reported data that serves as a validated measure of patient burden.

How might these results change the focus of research or clinical practice?

- ▶ Understanding the nature and magnitude of patient burden for repeat IVI could reveal opportunities to change practice patterns to optimise patient experiences and outcomes.

medicine.^{1 2} This is in large part due to the advent of anti-vascular endothelial growth factor (VEGF) agents and the large number of exudative retinal pathophysiologies now recognised to be driven by upregulation of VEGF. Injection of these anti-VEGF drugs has become the cornerstone of therapy for a number of exudative retinal disorders, including neovascular age-related macular degeneration (nAMD),³ diabetic macular oedema (DME),⁴ diabetic retinopathy (DR)⁵ and retinal venous occlusive disease (RVO).⁶ Worldwide, the prevalence of each of these conditions ranges in the tens of millions.^{3 5 6} Accordingly, it is estimated that over 20 million IVIs are administered on an annual basis.¹



Several randomised studies have demonstrated the efficacy of anti-VEGF agents for nAMD,^{7,8} DME,⁴ DR^{9–12} and RVO.¹³ To manage pathological neovascularisation and exudation in these disorders, treatment typically involves repeated anti-VEGF injections over an indefinite time course. Outcomes can thereby depend greatly on patient adherence, which can in turn be influenced by patient experiences and perceptions of satisfaction versus treatment burden. There is, therefore, great interest in optimising patient experiences, towards the goal of maximising adherence.

Studies of the experiences of patients undergoing repeated IVI¹⁴ have used long-standing tools such as the macular disease Treatment Satisfaction Questionnaire (MacTSQ),¹⁵ designed to examine satisfaction with IVI in the treatment of nAMD. Interestingly, others have reported that patients with high levels of satisfaction measured by MacTSQ continued to identify several burdensome aspects of treatment.¹⁴ In one single-centre retrospective study, the most frequent reason patients discontinued treatment was fear of injection.¹⁶ Thus, careful examination of the factors underlying patient burden could yield further insight into areas of improvement in the management of exudative retinal disease.

While multiple authors have highlighted the challenging aspects of patient experiences with IVI,^{17–22} no single quantitative model of patient treatment burden has emerged. In an effort to balance vision benefits against associated burdens of repeated IVI for exudative retinal diseases, the exact frequency of injections needed to maintain optimal clinical outcomes has been the subject of several investigations.^{4,5,11–13,18,19,23,24} To facilitate this effort, it would be useful for practitioners who manage exudative retinal diseases to understand the magnitude of patient treatment burden associated with repeated IVI.

The current study uses a patient survey to characterise burdensome aspects of repeated IVI and to develop a quantitative measure of patient burden. Herein, we describe the development and psychometric analysis of the Questionnaire to Assess Life Impact of Treatment by Intravitreal Injections (QUALITII). We establish a single score of treatment burden, the IVI Treatment Burden Score (TBS) from this survey. Measurements such as the TBS could inform approaches to optimise patient experiences and adherence for a broad range of retinopathies and/or for comparative analysis of retinal therapeutics.

MATERIALS AND METHODS

Participants

Participants from a large urban retinal specialty clinic (Retina Consultants of Houston, Houston, Texas, USA) were invited by posted signage to self-administer the electronic survey on the day of presentation to the clinic. No prior medical record review was performed for this study, and no patient-specific identifying information was monitored or recorded.

Patient and public involvement

Patients were involved in the design of our research via informal interviews, during which patient feedback was obtained on the ease of participation and clarity of survey questions.

Study design

An initial version of the QUALITII survey was conceptualised based on literature review, expert input and informal interviews of patients receiving repeated IVI. Multiple phases of content review were performed by several readers, including retina specialists, technicians and office staff to assess content, scope, and readability. The final survey was a 50-item questionnaire (online supplemental appendix 1), which was delivered electronically on Apple iPads located inside the clinic.

The QUALITII survey includes questions on demographics, disease and treatment history, and patient perceptions of discomfort, anxiety, inconvenience and satisfaction associated with treatment. Response scales were a combination of multiple-choice items ranked on a 7-point Likert scale with graded continuum, multiple-choice items without ranked scales, and free response. The variety of response styles was selected to account for the heterogeneous nature of question items. The wide scope of subject matter further lent itself to a relatively long list of question items. Because of this length, we attempted to control for the tendency of respondents to select answers reflexively, by intermittently reversing the direction of graded response scales, where relevant.

Psychometric analysis

From the original 50-item questionnaire, psychometric analysis was performed on a subset of 20 items, estimated to address the most salient aspects of burden (online supplemental appendix 2A). These items (hereafter referred to as 20 ‘major’ items) assessed aspects of the patient experience that were hypothesised to influence perceived patient burden, including discomfort, anxiety, the frequency and cumulative number of treatments, and satisfaction with treatment. Given the use of multiple measurement levels (nominal and ordinal) across question items, we performed CATPCA with Varimax rotation with Kaiser normalisation (IBM Statistics SPSS V.24). To evaluate the internal consistency of these 20 question items, Cronbach’s alpha analyses were performed. The threshold value for loading and cross loading was 0.4. Three items with loading below 0.4 or cross loading over 0.4 were individually reviewed and ultimately retained in the 20-item construct due to their clinical significance.

IVI TBS

Following psychometric analysis as described above, a refined subset of 9 items (Q17, Q21, Q23, Q24, Q31, Q32, Q33, Q41, Q42) was used to construct the TBS, a numeric score of the perceived burden of treatment. The response scale of five of these items (Q21, Q23, Q24, Q41, Q42) directly correlated with burden, and the response

Item	Response Scale	Points
Q17 - How satisfied are you with the treatment of your eye disease?	0 (Very unsatisfied) – 6 (Very satisfied)	[Subtract value entered from 6]
Q21 - How bothered are you with the side effects or after effects you experienced with eye injections?	0 (Not bothered at all) – 6 (Very bothered)	[Value as entered]
Q23 - Please rate your pain or discomfort that result from your eye injections.	0 (Insignificant) – 6 (Very significant)	[Value as entered]
Q24 - How long after injection does your pain or discomfort last?	a. I do not experience pain or discomfort b. Less than 10 minutes c. Between 10 minutes and 1 hour d. Between 1 and 2 hours e. Between 2 and 4 hours f. Between 4 and 8 hours g. Between 8 and 24 hours h. Between 1 and 2 days i. More than 2 days	Points entered a. [0] b. [1] c. [2] d. [3] e. [4] f. [5] g. [6] h. [7] i. [8]
Q31 - How anxious are you before your treatments?	0 (Very anxious) – 6 (Not at all anxious)	[Subtract value entered from 6]
Q32 - How anxious are you during your treatments?	0 (Very anxious) – 6 (Not at all anxious)	[Subtract value entered from 6]
Q33 - How anxious are you after your treatments?	0 (Very anxious) – 6 (Not at all anxious)	[Subtract value entered from 6]
Q41 - How time consuming is your eye treatment?	0 (Not at all time-consuming) – 6 (Very time-consuming)	[Value as entered]
Q42 - How many hours do you typically spend in the clinic for each eye appointment?	a. Less than 1 hour b. Between 1 and 3 hours c. Between 3 and 4 hours d. More than 4 hours	Points entered a. [1] b. [2] c. [3] d. [4]
IVI Treatment Burden Score (TBS) Total		Sum of all points

Figure 1 Method of calculation of Treatment Burden Score (TBS).

scale of the remaining four items (Q17, Q31, Q32, Q33) inversely correlated with burden. Calculation of the TBS required arithmetic addition of the five subscores from the former group and four subscores from the latter, which were obtained by subtracting the patient-reported score from the maximum possible score on the scale provided (figure 1).

Statistical analysis and reporting

Averages reported are arithmetic means, unless otherwise described. Free response answers, along with answers involving a binned response range, were individually reviewed and converted to numerical values for statistical analysis, where relevant. Questions with specific answer choices that could not be immediately converted to a single numeric value were evaluated case by case, to determine how and whether to use these answer choices in estimating the average value of response. We tested normality of distribution of the TBS by K-S test. Other statistical tests are described in the Results section.

RESULTS

Participant demographics

A total of 142 patients completed this initial, single-centre phase of the QUALITII survey. The mean age of participants was 65.6 years, with 45% identifying as male and 55% female. Retinopathies represented among patients included AMD (31%), DME or DR (38%), RVO 9.2% or another condition (11.3%), with 10.6% reporting uncertain diagnosis. The demographic profile of participants is summarised in table 1.

Table 1 Demographic profile of survey participants

Q1: Language (n=142)	Proportions
English	95%
Spanish	5%
Q2: Age (n=142)	Proportions
20–37 years	3%
38–55 years	23%
56–73 years	46%
74–91 years	27%
92–109 years	2%
Q3: Gender (n=142)	Proportions
Male	45%
Female	55%
Q4: Ethnicity (n=142)	Proportions
Caucasian (white)	51%
African American (black)	25%
Latino (Hispanic)	20%
Asian	4%
American Indian	0%
Pacific Islander	0%
Other	1%
Q5: Insurance (n=142)	Proportions
Private health insurance policy	44%
Marketplace insurance policy (Obamacare)	2%
Military healthcare (like TRICARE)	1%
Public health insurance policy (Medicare or Medicaid)	50%
No insurance/self-pay	2%
Q6: Condition (n=142)	Proportions
Age-related macular degeneration	31%
Diabetic macular oedema and/or diabetic retinopathy	38%
Retinal vein occlusion	9%
Other	11%
Uncertain	11%

Patient-reported details of IVI treatment protocols

The median number of years since diagnosis was 2.5. Most received anti-VEGF (71%), while 3.4% received dexamethasone or another medication, and 25.7% were unaware of which medication they receive. The median frequency of injection was once every 4.5 weeks, with a range of every 4–5 weeks (64.8%) up to every 13–16 weeks (1.4%), and 4.2% reporting injections on an as needed or PRN (pro re nata) basis. Treatment protocols experienced by respondents included a variety of numbing approaches, most frequently numbing gel or drops, and lasted a median of 2 hours. Table 2 summarises the characteristics of treatment protocols reported.

Table 2 Treatment details of the IVI regimen experienced by participants

Q7: Years of diagnosis (n=142)	Proportions
Within the last year	18%
1–4 years ago	44%
5–10 years ago	26%
>10 years ago	6%
Uncertain	6%
Q9: Medication (multiple selections allowed) (n=142)	No of patients
Avastin (bevacizumab)	17
Eylea (afibercept)	43
Lucentis (ranibizumab)	45
Ozurdex (dexamethasone)	4
Other	1
Unknown	38
Patients with multiple (>1) selections	5
Q10: Tried more than one medication (n=142)	Proportions
Yes	33%
No	37%
Uncertain	30%
Q11: Frequency of injection (n=142)	Proportions
Every 4–5 weeks	65%
Every 6–8 weeks	23%
Every 10–12 weeks	6%
Every 13–16 weeks	1%
Only as needed (PRN)	4%
Q12: Frequency of visits (n=142)	Proportions
Every 4–5 weeks	65%
Every 6–8 weeks	21%
Every 10–12 weeks	7%
Every 13–16 weeks	1%
Every six mos or more	4%
Other	1%
Q13: Total no of injections (n=142)	Proportions
0–5	23%
6–10	18%
11–20	15%
20–50	24%
>50	20%
Q14: Numbing medication (multiple selections allowed) (n=142)	No of patients
Numbing drops and/or numbing gel only	80
Injection of numbing medicine	60
Q-tips soaked with numbing medicine pushed onto your eye	10
Uncertain	21

Continued

Table 2 Continued

Patients with multiple (>1) selections	25
Q15: Use of speculum (n=142)	Proportions
Yes	72%
No	28%
Q16: Receive injections in both eyes each visit (n=142)	Proportions
Yes	32%
No	60%
Sometimes	8%

IVI, intravitreal injection.

Patient-reported treatment burdens of repeated IVI

The broad categories of burden examined by the QUAL-ITII survey included discomfort, anxiety and burdens on time and functional capacity. A majority of participants (75.8%) experienced at least some discomfort with treatment. Most (52.3%) rated discomfort between 0 and 2 at the lower range of the response scale, but a large proportion (28.1%) rated discomfort between 4 and 6, where 6 represented very significant discomfort.

The three most uncomfortable aspects of treatment identified were use of betadine prior to injection, injection itself, and the feeling after anaesthetic wore off. Corresponding levels of anxiety experienced before, during, and after treatment were each rated at a median value of 4, on a 7-point scale, where a maximum score of 6 represented no anxiety. Therefore, patients reported moderately low but persistent anxiety throughout treatment. Among patients reporting anxiety, the most common reasons were fear of the injection itself (30.8%), fear of discomfort/pain from injection (23.1%) and fear of losing sight (12.8%).

In our study, a substantial component of patient burden arose from a combination of discomfort and the time and functional burdens imposed by treatment. This was conceptualised as disruption to normal activity or capacity. Though the average rating of discomfort was low to moderate (2.41 on a 7-point scale, where a maximum value of 6 represented very significant discomfort), a sizeable proportion (38.3%) of patients responded that injections resulted in restriction of usual activity or capacity, with a median 8-hour recovery period after each treatment.

Linear regression analysis showed that perceived burden decreased with increased satisfaction ($p=0.0139$, $R^2=0.077$). The most frequently cited reasons for satisfaction in our study were confidence in the provider or treatment and pleasant interactions with staff. Interestingly, our data suggest that even patients who reported maximum satisfaction experienced non-negligible levels of distress and considerable time sacrifices. Patient responses to the 20 major question items assessing aspects of burden and satisfaction levels, are summarised

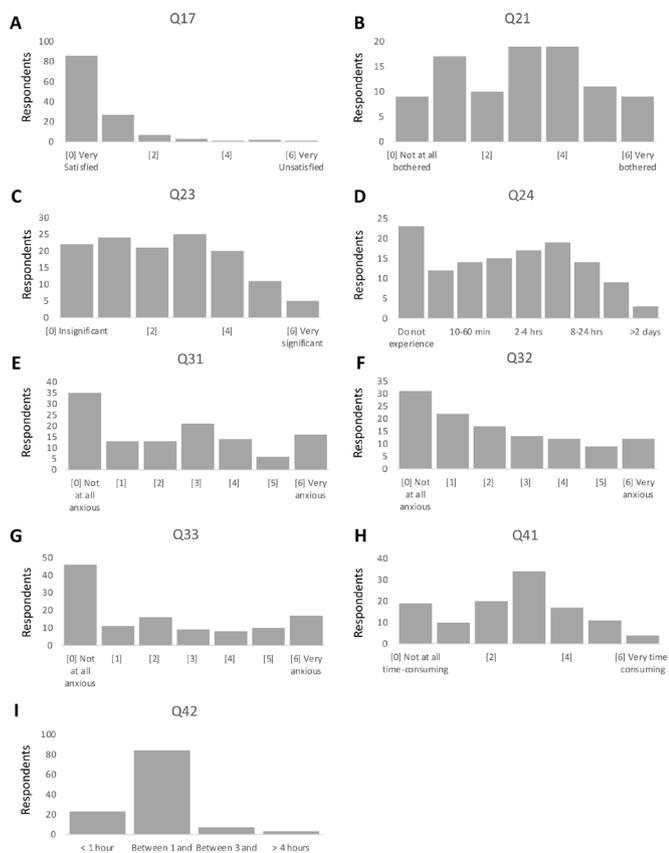


Figure 2 Distributions of patient responses to nine TBS items assessing levels of burden and satisfaction. Response scales for all question items have been standardised to indicate increased burden with increasing scores. (A) Histogram of responses to Q17: How satisfied are you with the treatment of your eye disease?, n=127. (B) Histogram of responses to Q21: How bothered are you with the side effects or after effects you experienced with eye injections?, n=94. (C) Histogram of responses to Q23: Please rate your pain or discomfort that result from your eye injections, n=28. (D) Histogram of responses to Q24: How long after injection does your pain or discomfort last?, n=126. (E) Histogram of responses to Q31: How anxious are you before your treatments?, n=118. (F) Histogram of responses to Q32: How anxious are you during your treatments?, n=116. (G) Histogram of responses to Q33: How anxious are you after your treatments?, n=117. (H) Histogram of responses to Q41: How time consuming is your eye treatment?, n=115. (I) Histogram of responses to Q42: How many hours do you typically spend in the clinic for each eye appointment?, n=117. TBS, Treatment Burden Score.

in figure 2, with remaining items assessing burden and satisfaction detailed in online supplemental appendix 3.

Psychometric analysis of the QUALITII survey

CATPCA was performed on a selection of 20 major question items from the QUALITII survey, thought to broadly represent components of perceived treatment burdens. Five dimensions of burden emerged: disruption to normal activity or capacity, anxiety, frequency of visits, chronicity of disease, and satisfaction/perceived value of treatment. Cronbach's alpha was 0.97, suggesting a high level

of internal consistency and reliability. Together, these dimensions accounted for 67% of variance explained. Proportions of variance explained by of each dimension are provided in online supplemental appendix 4. In our analysis, three items did not load (Q30, Q39, Q43). A table of loading factors for each item is provided in online supplemental appendix 2B. Exclusion of all three of these items increased Cronbach's alpha to 0.98, with variance explained rising to 76%. On individual review, these items were retained in our model due to clinically significant content.

IVI TBS

Of the 20 items underlying the five dimensions of patient burden identified by CATPCA, we identified a refined subset of nine items (Q17, Q21, Q23, Q24, Q31, Q32, Q33, Q41, Q42) whose response scales could be used as direct measures of burden. In general, response points derived from each of these items are summed towards the total TBS. The method of calculating the TBS from select QUALITII questionnaire items is provided in figure 1. Cronbach's alpha for items included in the TBS was 0.75. In this study, the average TBS was 21.6 (actual range of 1–46), with a theoretical range of 1–54 (where 54 represents maximum burden). The SD of TBS scores across patients was 9.3, with a normal distribution. Average TBS did not differ between patients who received fewer than 20 injections vs at least 20 or greater injections (22.5 vs 20.5, student's t-test, p=0.37). Further, logistic regression analysis showed that a higher TBS was a risk factor for the likelihood that patients would feel bothered enough by treatment to consider discontinuing (n=76, OR 1.26, 95% CI 1.0722 to 1.4885).

DISCUSSION

This paper reports the development and validation of the QUALITII survey, with the aim of understanding patient treatment burdens of repeated IVI. Principal components analysis of select survey items demonstrated five underlying dimensions of burden: disruption of normal routine or capacity, anxiety, frequency of visits, chronicity of disease and perceived treatment value or satisfaction. These items together demonstrated a high level of internal consistency and accounted for 67% of variance.

The first dimension of burden identified (disruption of normal routine or capacity) consisted of items assessing severity of discomfort, length of time discomfort lasted, and perceptions of time consumed by treatment. Our results suggest that rather than the incidence of discomfort or incapacitation alone, this component of burden arises from the amount of time spent experiencing discomfort or debility. For patients who experienced any incapacitation, an average of 8 hours of time was required to recover normal activity levels. The implied functional time lost over the course of ongoing IVI could amount to substantial cumulative burden for patients. Given that discomfort may last for the remainder of the day following treatment, one way clinicians could intervene to reduce



burden is to create a postprocedure pain management plan spanning this time period.

The second dimension of burden that emerged was anxiety. In this study, patients reported moderate but persistent levels of anxiety throughout the procedure, most commonly induced by fear of the injection itself and fear of discomfort/pain, in accordance with other studies.^{14 16} This poses a challenge for strategising immediate interventions, because current technologies require repeat injections for optimal management. That said, patients reported that factors such as clinic delays can worsen anxiety, and factors such as adequate pain medication during the procedure and having the procedure explained can lessen anxiety. Thus, in addition to maximising pain control intraprocedurally and postprocedurally, two simple interventions to reduce patient anxiety could be to minimise treatment delays and to communicate consistently with patients through the procedure.

The third and fourth dimensions of burden in our study were frequency of visits and chronicity of disease, respectively. Question items that loaded onto these dimensions were determined to represent historical information and/or indirect contributions to burden and were thus excluded from final calculation of the TBS. Interestingly, in preliminary analysis, the burden score appeared to be inversely related to disease chronicity, perhaps representing the finding that patients with lower perceived burdens are more likely to pursue ongoing treatment. Future studies may consider incorporating these measures into estimates of burden.

The final dimension of patient burden identified in our study was perceived treatment value or satisfaction. As expected, satisfaction displayed an inverse relationship to perceived burden, demonstrating a relationship also reported by others.^{17 25} Existing measures of treatment satisfaction in management of retinal disorders, such as the MacTSQ¹⁵ and RetTSQ,²⁶ address burdensome features of treatment, including side effects, apprehension and pain. The TBS is a quantitative measure of patient burdens of repeated IVI that complements the above satisfaction scores, with additional emphasis on understanding the impact of treatment on quality of life. Moreover, the TBS describes the burdens of a shared treatment modality across nAMD, DME, DR and RVO. Thus, its applicability as a single score extends to a wide range of retinal disease. Such measures could be used to understand how commonly provided procedures impact patients and could potentially be used for comparisons of different retinal therapeutics.

The current study is limited by participation of patients from a single clinical practice and assessment of a predominantly English-speaking population. Further, the majority of represented patients in this study reported receiving monthly injections, perhaps introducing selection bias for patients with lower perceived burden, who could tolerate more frequent treatment. The next phases of the QUALITII study expand to multiple treatment

centres and aim to diversify patient profile. Future studies may further address how burdens of IVI compare with other types of retinal procedures requiring frequent clinical visits.

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Appendix 1. Original 50-item QUALITII questionnaire**Section 1: Questions about you**

1. What language do you prefer?
 - a. English
 - b. Spanish
2. What is your age in years?
3. What is your gender?
 - a. Male
 - b. Female
4. What is your ethnicity or race?
 - a. Caucasian (white)
 - b. African American (black)
 - c. Latino (Hispanic)
 - d. Asian
 - e. American Indian
 - f. Pacific Islander
 - g. Other
5. What type of health insurance do you have?
 - a. Private health insurance policy
 - b. Marketplace insurance policy (Obamacare)
 - c. Military health care (like TRICARE)
 - d. Public health insurance policy (Medicare or Medicaid)
 - e. No insurance/self-pay
6. For which condition do you receive repeated eye injections?
 - a. Age-related macular degeneration (AMD)
 - b. Diabetic macular edema (DME) and/or Diabetic retinopathy (DR)
 - c. Retinal vein occlusion (RVO)
 - d. Other
 - e. Uncertain
7. Approximately when were you diagnosed with this condition?
 - a. Within the last year
 - b. 1 – 4 years ago
 - c. 5 – 10 years ago
 - d. Over 10 years ago
 - e. Uncertain

Section 2: Questions about your eye disease and treatment

8. Which doctor performs your eye injections (Select all that apply)?
 - a. (Multiple choice of physician names will be added appropriate to site)
 - b. Uncertain

Appendix 1. Original 50-item QUALITII questionnaire

9. Which medication do you currently have injected into your eye? (Select all that apply)
- Avastin (bevacizumab)
 - Eylea (aflibercept)
 - Lucentis (ranibizumab)
 - Ozurdex (dexamethasone)
 - Other
 - Uncertain
10. Have you and your doctor tried more than one of the above medications to see which works best for you?
- Yes
 - No
 - Uncertain
11. Approximately how frequently do you receive eye injections?
- Every 4-5 weeks
 - Every 6-8 weeks
 - Every 10-12 weeks
 - Every 13-16 weeks
 - Only as needed (PRN)
12. How often do you see your retina doctor?
- Every 4-5 weeks
 - Every 6-8 weeks
 - Every 10-12 weeks
 - Every 13-16 weeks
 - Every 6 months or more
 - Other
13. Approximately how many total eye injections have you received so far?
- 0-5
 - 6-10
 - 11-20
 - 20-50
 - Greater than 50
14. What type of pain medication is used prior to your eye injections?
- Numbing drops and/or numbing gel only
 - Injection of numbing medicine
 - Q-tips soaked with numbing medicine pushed onto your eye
 - Uncertain
15. Does your doctor use an instrument (called a "speculum") to keep your eye open during the injection?
- Yes

Appendix 1. Original 50-item QUALITII questionnaire

b. No

16. Do you currently receive injections into both eyes at the same visit?
- a. Yes
 - b. No
 - c. Sometimes

Section 3: Questions about your experience with treatment

17. How satisfied are you with the treatment of your eye disease?
- 0 - Very unsatisfied
- 1
- 2
- 3
- 4
- 5
- 6 - Very satisfied
18. In your opinion, how effectively do your eye injections preserve your vision?
- 0 - Very ineffective
- 1
- 2
- 3
- 4
- 5
- 6 - Very effective
19. What side effects or after effects have you experienced as a result of your eye injections? (select all that apply)
- a. Eye pain or discomfort
 - b. Increased floaters after the first day
 - c. Increased sensitivity to light
 - d. Decreased vision beyond the first hour after an injection
 - e. I do not routinely experience side effects or after effects
 - f. Other (if other, please describe)
20. How often do you experience these side effects after your eye injections?
- a. Rarely
 - b. About half the time
 - c. More than half the time
 - d. Every time
21. How bothered are you with the side effects or after effects experienced with eye injections?
- 0 - Not at all bothered

Appendix 1. Original 50-item QUALITII questionnaire

- 1
- 2
- 3
- 4
- 5
- 6 - Very bothered

22. Are you bothered enough by the side effects that you consider discontinuing the injections?
- a. Yes
 - b. No
23. Please rate your pain or discomfort that result from your eye injections.
- 0 - Insignificant
 - 1
 - 2
 - 3
 - 4
 - 5
 - 6 - Very significant
24. How long after injection does your pain or discomfort last?
- a. I do not experience pain or discomfort
 - b. Less than 10 minutes
 - c. Between 10 minutes and 1 hour
 - d. Between 1 and 2 hours
 - e. Between 2 and 4 hours
 - f. Between 4 and 8 hours
 - g. Between 8 and 24 hours
 - h. Between 1 and 2 days
 - i. More than 2 days
25. What aspect of the treatment do you think causes you the most discomfort or pain?
- a. Numbing the eye before injection
 - b. Use of instrument (the "speculum") to hold the eyelid open for injection
 - c. Use of a brown antiseptic liquid (called "betadine") applied before injection
 - d. Injection of medicine into the eye
 - e. Washing eye after injection
 - f. The feeling after the numbing medicine wears off
 - g. I do not feel pain from treatment
 - h. Other (please specify)
26. How do you manage your pain or discomfort after treatment? (free response or "not applicable (N/A)")
27. Do you need to use pain medication at home (such as Tylenol or ibuprofen) before or after your treatment?

Appendix 1. Original 50-item QUALITII questionnaire

- a. Yes
b. No
28. After your injections, are you restricted because of discomfort from your injections beyond your usual activity level?
a. Yes
b. No
29. How many hours are you usually restricted before returning to normal activity?
30. Do you schedule appointments at a specific time of day to reduce disruption in your daily activities?
a. Yes
b. No
31. How anxious are you before your treatments?
0 - Very anxious
1
2
3
4
5
6 - Not at all anxious
32. How anxious are you during your treatments?
0 - Very anxious
1
2
3
4
5
6 - Not at all anxious
33. How anxious are you after your treatments?
0 - Very anxious
1
2
3
4
5
6 - Not at all anxious
34. Do you experience symptoms of sadness or anxiety for reasons not related to your eye treatments?
a. Yes
b. No

Appendix 1. Original 50-item QUALITII questionnaire

35. If you experience anxiety at any time regarding your treatment, what is the reason for your anxiety? (free response or “not applicable (N/A)”)
36. If you experience any anxiety at all, what, if anything, lessens your anxiety surrounding your visit? (free response or “not applicable (N/A)”)
37. If you experience any anxiety at all, what, if anything, worsens your anxiety surrounding your visit? (free response or “not applicable (N/A)”)
38. If you experience any anxiety at all, how do you manage your anxiety related to your treatment? (free response or “not applicable (N/A)”)
39. Have you required use of anti-anxiety medication to cope with your treatment?
- Yes
 - No
40. Have you ever had the following complications as a result of eye injections? (Select all that apply)
- Infection in the eye
 - Bleeding from the eye
 - Retinal detachment
 - High pressure in the eye
 - Inflammation of the eye
 - None of the above
41. How time consuming is your eye treatment?
- 0 - Not at all time consuming
- 1
- 2
- 3
- 4
- 5
- 6 - Very time consuming
42. How many hours do you typically spend in the clinic for each eye appointment?
- Less than 1 hour
 - Between 1 and 3 hours
 - Between 3 and 4 hours
 - More than 4 hours
43. How many hours in total does it take to travel to, complete, and return from your eye appointment?
- Less than 1 hour
 - Between 1 and 4 hours
 - Between 4 and 8 hours
 - More than 8 hours

Appendix 1. Original 50-item QUALITII questionnaire

44. Do you require someone to bring you to your appointment?
- Yes
 - No
45. How convenient is it for your escort to bring you to your appointment?
- 0 - Not at all convenient
- 1
 - 2
 - 3
 - 4
 - 5
 - 6 – Very convenient
46. For each visit, how many hours does your escort devote to each visit, including helping you during recovery?
47. Compared to visits where you receive injections in just one eye, please indicate how you are affected by receiving injections in both eyes? (select all that apply)
- More pain or discomfort
 - Longer recovery time
 - More anxiety
 - More inconvenience
 - No difference compared to injections in one eye only
 - Other (please specify)
48. Would you encourage someone else with an eye condition like yours to have this kind of treatment?
- Yes, I would definitely encourage them
 - No, I would definitely not encourage them
 - Uncertain
49. What is your motivation to continue eye injections?
50. Are there any other aspects of the treatment causing satisfaction or dissatisfaction that have not been covered already? If yes, please explain.

Appendix 2. 20 major question items used for CATPCA and loading factors**A** 20 major question items

20 Major Question Items	
<i>Item</i>	<i>Question Wording</i>
Q7	Approximately when were you diagnosed with this condition?
Q11	Approximately how frequently do you receive eye injections?
Q12	How often do you see your retina doctor?
Q13	Approximately how many total eye injections have you received so far?
Q17	How satisfied are you with the treatment of your eye disease?
Q18	In your opinion, how effectively do your eye injections preserve your vision?
Q21	How bothered are you with the side effects or after effects you experienced with eye injections?
Q23	Please rate your pain or discomfort that result from your eye injections.
Q24	How long after injection does your pain or discomfort last?
Q30	Do you schedule appointments at a specific time of day to reduce disruption in your daily activities?
Q31	How anxious are you before your treatments?
Q32	How anxious are you during your treatments?
Q33	How anxious are you after your treatments?
Q39	Have you required use of anti-anxiety medication to cope with your treatment?
Q41	How time consuming is your eye treatment?
Q42	How many hours do you typically spend in the clinic for each eye appointment?
Q43	How many hours in total does it take to travel to, complete, and return from your eye appointment?

B Rotated component loadings across dimensions

Rotated Component Loadings					
	Dimension 1: Disruption of normal routine or capacity	Dimension 2: Anxiety	Dimension 3: Frequency of visits	Dimension 4: Chronicity of disease	Dimension 5: Perceived treatment value or satisfaction
Q23	0.836	-0.09	-0.032	0.006	-0.126
Q24	0.83	-0.138	-0.02	0.084	-0.148
Q41	0.706	0.031	0.111	-0.167	0.076
Q21	0.591	-0.073	0.201	-0.304	-0.024
Q42	0.572	0.044	-0.118	0.17	0.127
Q30	-0.252	0.08	0.042	-0.127	0.009

Appendix 2. 20 major question items used for CATPCA and loading factors

Q32	-0.137	0.912	-0.073	0.109	-0.033
Q31	-0.059	0.873	-0.123	0.066	0.018
Q33	-0.181	0.819	-0.002	-0.017	0.142
Q27	-0.336	0.429	0.079	-0.089	0.129
Q34	0.186	0.418	0.032	-0.07	0.013
Q11	0.001	-0.022	1.135	0.124	0.044
Q12	-0.047	-0.068	1.108	0.129	-0.031
Q7	-0.105	0.001	0.15	1.125	0.026
Q13	0.269	0.025	0.16	1.051	0.158
Q17	-0.123	0.142	-0.044	0.104	0.877
Q18	0.011	0.011	0.001	0.126	0.869
Q22	-0.221	0.225	-0.101	0.134	0.491
Q39	-0.169	0.301	-0.001	0.056	-0.376
Q43	0.056	-0.007	0.18	-0.185	0.347

Appendix 3. All responses and proportions for items of burden and satisfaction

Appendix 3. Satisfaction and Burden	
Q17: How satisfied are you with treatment (n = 127)	Proportions
[0] Very unsatisfied	1%
[1]	2%
[2]	1%
[3]	2%
[4]	6%
[5]	21%
[6] Very satisfied	68%
Q18: In your opinion, how effective is your treatment (n = 130)	Proportions
[0] Very ineffective	1%
[1]	2%
[2]	2%
[3]	11%
[4]	11%
[5]	22%
[6] Very effective	52%
Q19: What side effects do you experience (multiple selections allowed) (n = 140)	No. of patients
Eye pain or discomfort	62
Increased floaters after the first day	24
Increased sensitivity to light	31
Decreased vision beyond the first hour after an injection	27
I do not routinely experience side effects or after effects	36
Other (if other, please describe)	5
Patients with multiple (> 1) selections	36
Q20: How often do you experience side effects (n = 92)	Proportions
Rarely	17%
About half the time	15%
More than half the time	15%
Every time	52%
Q21: How bothered are you by the side effects (n = 94)	Proportions
[0] Not at all bothered	10%
[1]	18%
[2]	11%
[3]	20%
[4]	20%
[5]	12%
[6] Very bothered	10%

Appendix 3. All responses and proportions for items of burden and satisfaction

Q22: Bothered enough to consider discontinuing (n = 92)	Proportions
Yes	7%
No	93%
Q23: Please rate pain or discomfort (n = 128)	Proportions
[0] Insignificant	17%
[1]	19%
[2]	16%
[3]	20%
[4]	16%
[5]	9%
[6] Very significant	4%
Q24: How long does your pain or discomfort last (n = 126)	Proportions
Do not experience	18%
<10 minutes	10%
10-60 minutes	11%
60-120 minutes	12%
2-4 hours	13%
4-8 hours	15%
8-24 hours	11%
24-48 hours	7%
>2 days	2%
Q25: What aspect causes most discomfort (n = 120)	Proportions
Numbing the eye before injection	5%
Use of instrument (the "speculum") to hold the eyelid open for injection	1%
Use of a brown antiseptic liquid (called "betadine") applied before injection	22%
Injection of medicine into the eye	17%
Washing eye after injection	5%
The feeling after the numbing medicine wears off	27%
I do not feel pain from treatment	24%
Other (please specify)	0%
Q26: How do you manage discomfort (n = 129)	Proportions
N/A	39%
Medication	17%
Inactivity/Rest	13%
Drops/gel	12%
Cold compress/Ice pack	5%
Endure pain/do nothing	5%
Visual rest	5%

Appendix 3. All responses and proportions for items of burden and satisfaction

Eye wash	2%
Other (further specified)	2%
Q27: Need to use pain medication before or after treatment (n = 117)	Proportions
Yes	29%
No	71%
Q28: Are you restricted in activity after treatment (n = 115)	Proportions
Yes	38%
No	62%
Q29: How many hours are you restricted (n = 43)	Proportions
0-3 hours	5%
4-8 hours	53%
9-12 hours	5%
13-24 hours	28%
25-48 hours	2%
> 48 hours	2%
Other	2%
N/A	2%
Q30: Do you schedule your appointments at a specific time of day (n = 115)	Proportions
Yes	57%
No	43%
Q31: Anxiety before treatment (n = 118)	Proportions
[0] Very anxious	14%
[1]	5%
[2]	12%
[3]	18%
[4]	11%
[5]	11%
[6] Not at all anxious	30%
Q32: Anxiety during treatment (n = 116)	Proportions
[0] Very anxious	10%
[1]	8%
[2]	10%
[3]	11%
[4]	15%
[5]	19%
[6] Not at all anxious	27%
Q33: Anxiety after treatment (n = 117)	Proportions
[0] Very anxious	15%

Appendix 3. All responses and proportions for items of burden and satisfaction

[1]	9%
[2]	7%
[3]	8%
[4]	14%
[5]	9%
[6] Not at all anxious	39%
Q34: Anxiety or sadness not related to treatment (n = 117)	Proportions
Yes	14%
No	86%
Q35: What causes anxiety (n = 113)	Proportions
N/A	65%
Fear of injection itself	11%
Fear of discomfort or pain	8%
Fear of losing sight	4%
Fear of side effects	1%
Fear of causing micromotion/accidents during procedure	2%
Fear of repeated nature of treatment	3%
Fear of side effects	1%
Cost of procedure	1%
Other anxiety or mood symptomology present	3%
Other (further specified)	1%
Uncertain	1%
Q36: What lessens anxiety (n = 111)	Proportions
N/A	65%
Anti-anxiety medication	6%
Completion of procedure	4%
Talking with physician or staff or having the procedure explained	4%
When pain/discomfort is treated with medications during procedure	3%
Skipping appointment or having it canceled	2%
Physician's skill or personal qualities	2%
Eyewash	1%
Music	2%
Nothing specific	3%
Other (further specified)	10%
Q37: What worsens anxiety (n = 109)	Proportions
N/A	69%
Delays with treatment or long wait times	6%
Additional procedures such as eye pressure tests or pupil dilation	2%
Seeing a different physician than usual	2%

Appendix 3. All responses and proportions for items of burden and satisfaction

Unpleasant or incommunicative interaction with physician or staff	3%
Ineffective or delayed anesthesia	2%
Traffic	2%
Pain during or after procedure	3%
Other (further specified)	10%
Unknown	2%
Q38: How do you manage anxiety (n = 108)	Proportions
N/A	69%
Anxiety medication	7%
Deep breathing, intentional relaxation or self-soothing	7%
Endure the pain/do nothing	6%
Communicating concerns and questions with physician and staff	2%
Self distraction	2%
Music	2%
Prayer	2%
Inactivity/rest	1%
Other	2%
Q39: Required use of anti-anxiety medication for treatment (n = 116)	Proportions
Yes	8%
No	92%
Q40: Have you ever had the following complications (multiple selections allowed) (n = 118)	No. of patients
Infection in the eye	2
Bleeding from the eye	23
Retinal detachment	2
High pressure in the eye	7
Inflammation of the eye	18
None of the above	78
Patients with multiple (> 1) selections	9
Q41: How time-consuming is your treatment (n = 115)	Proportions
[0] Not at all time-consuming	17%
[1]	9%
[2]	17%
[3]	30%
[4]	15%
[5]	10%
[6] Very time-consuming	3%
Q42: How many hours do you typically spend per appointment (n = 117)	Proportions

Appendix 3. All responses and proportions for items of burden and satisfaction

< 1 hour	20%
Between 1 and 3 hours	72%
Between 3 and 4 hours	6%
> 4 hours	3%
Q43: How many hours in total (from travel to recovery) per appointment (n = 117)	Proportions
< 1 hour	20%
Between 1-4 hours	68%
Between 5-8 hours	10%
> 8 hours	2%
Q44: Do you require someone to take you to your appointment (n = 118)	Proportions
Yes	64%
No	36%
Q45: How convenient is it for escort to bring to appointment (n = 71)	Proportions
[0] Not at all convenient	10%
[1]	4%
[2]	6%
[3]	14%
[4]	14%
[5]	18%
[6] Very convenient	34%
Q46: How many hours does your escort devote including to recovery (n = 66)	Proportions
N/A	5%
< 1 hour	0%
Between 1 and 4 hours	50%
Between 5 and 8 hours	20%
Between 8 and 24 hours (included "all day")	5%
As needed/the entire time	11%
The length of the drive only	5%
No additional time outside of normal companionship	2%
Other (further specified)	5%
Q47: Burdens associated with appointments in which both eyes are treated (multiple selections allowed) (n = 42)	No. of patients
More pain or discomfort	9
Longer recovery time	5
More anxiety	2
More inconvenience	6
No difference compared to injections in one eye only	25

Appendix 3. All responses and proportions for items of burden and satisfaction

Other (please specify)	0
Patients with multiple (> 1) selections	3
Q48: Would you encourage someone else with an eye condition like yours to have this kind of treatment? (n = 117)	Proportions
Yes, I would definitely encourage them	85%
No, I would definitely not encourage them	1%
Uncertain	14%

Appendix 4. Proportions of variance explained by each of the five dimensions of patient burden

Appendix-4. Dimensions of Patient Burden	
<i>Dimension</i>	<i>Proportion of Variance Explained</i>
Dimension 1: Disruption of daily routine or normal capacity	15.05%
Dimension 2: Perceived anxiety	14.16%
Dimension 3: Frequency of visits	13.53%
Dimension 4: Chronicity of disease and treatment	13.43%
Dimension 5: Perceived value of treatment/investment	10.77%